



User Stories Training Course Brochure

1 Day Practical Workshop



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The Right Fit.....For You

DCM Learning's User Stories course has been designed to enhance productivity by improving learners ability to write acceptance criteria, and effectively manage user stories, epics, personas, backlogs, and storyboards.

With this training course, you will practice breaking down features into smaller, testable user stories, and learn to better define product requirements through a deeper understanding of users, roles and conditional requirements.

By the end of the course learners will be able to manage product requirements with user stories, describe users and roles with personas. We will also look at documenting nonfunctional requirements with conditions of satisfaction, organising related user stories into epics and define acceptance criteria for user stories

The course is very practical and interactive. Scenario based exercises will be used during the course so all learners get to put their learning into practice. Our aim is that each learner leaves the course with a list of key points to take away and work on back on the job.

Below you will find a proposed course outline.

"Everyone thought Andrew was great and the course really developed their skills as internal trainers."

Dearbhla Casey, HR Manager, Irish Country Meats



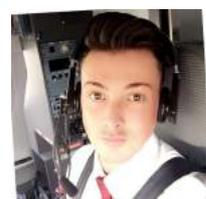
"We are all very happy with the training carried out last week & will definitely be in contact in the future"

Aoife O'Rourke, Key Account Manager, Tool & Plastic



"Great exercises, very relaxed and great models to explain, learning process and delivery of the information."

Jonathan Latimer, Fleet Training Instructor, City Jet





Why Choose DCM Learning

At DCM Learning we have a strong culture of working in long-term relationships with our clients. Although it's a bit of a cliché, we strongly believe that our client relationships are partnerships and that's the best way for our clients to get the best results.

Specific reasons to choose DCM:



Support: 15 full-time training consultants plus support staff (21 in total). We are large enough to be well resourced but small enough to care.



Experienced: We have many years' experience providing customised training programmes for small and large companies. Last year, we delivered onsite training with 521 companies.



Excellent Trainers: Our trainers combine professional training know-how with relevant experience in their chosen training field



Quality Assured Training: Make sure you Safeguard Your Training Investment. DCM offer courses accredited by the following national and international certification bodies.



You're in Good Company

We work with small and large companies, individuals, Government Agencies, Universities and blue chip companies such as Google, AIG, Glaxo Smith Kline, and Symantec, so you can have confidence in our ability to deliver the results you want to achieve.





User Stories Training Course

COURSE OVERVIEW

DCM Learning's User Stories course has been designed to enhance your productivity by improving learners ability to write acceptance criteria, and effectively manage user stories, epics, personas, backlogs, and storyboards.

With this training course, you will practice breaking down features into smaller, testable user stories, and learn to better define product requirements through a deeper understanding of users, roles, conditional requirements, and testability.

LEARNING OUTCOMES

By the end of the course each learner will be able to:

- Manage product requirements with user stories
- Describe users and roles with personas
- Document nonfunctional requirements with conditions of satisfaction
- Organise related user stories into epics
- Define acceptance criteria for user stories

TOPICS COVERED

By the end of the course each learner will be able to:

- Identifying roles, problems and opportunities
- Writing user personas and user stories
- Defining conditions of satisfaction
- Organizing stories into epics
- Specifying acceptance criteria

In addition, we will consult with you before the programme commences to get your input. This way we can be sure to address any specific requirements.



Andrew Gibson

Training Associate

Andrew is an accomplished training consultant and coach with a thoughtful and thought-provoking approach, yet he is entertaining and engaging. He has acquired the knowledge and skills of successful management and knows how to impart them to others. He has worked in training and development for over 15 years, helping people and organisations of all sizes and sectors achieve their goals.

Andrew's background in Behavioral Psychology means he is best placed to understand organizational change doesn't happen overnight and isn't always easy.

Andrew has over 10 years' experience training specifically in Project management including Prince2, PMI and Agile. He is an expert in Agile training, coaching and consulting in the rollout of Agile in organisations. He has an in-depth understanding of the practices and principles of Scrum and has successfully guided many organizations through the challenges of Scrum adoption.

Some of Andrew's qualifications and affiliations include:

- Honours degree in Psychology from Nottingham Trent University (NTU)
- Member of The British Psychological Society
- Higher Diploma (H. Dip) in Conflict Resolution
- PMI Agile Certified Practitioner (PMI-ACP)



Inhouse Training, One Size Doesn't Fit All.

Does your team need training? DCM Learning has a full range of training courses and qualifications available for your team and company, in-house or off-site.

Based on your requirements, we will develop a custom-made training programme and deliver it specifically for your employees in a chosen location - giving them the exact skills and knowledge they need whilst saving on venue hire, travel, time and associated expenses.

Each daily session will be delivered onsite at a location of your choosing over a 7-hour period. We are flexible on group size, but for group sessions we would recommend a maximum of 15 people to allow for the more interactive elements of the course.

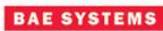
Below is an overview of our Inhouse Training Delivery and Costs:

Details	1 Day Training	2 to 5 Days Training	6+ Days Training
Cost	€1,095 per day	€995 per day	€895 per day
Materials	Included	Included	Included
Travel Expenses	Included	Included	Included
Areas Covered	All Counties	All Counties	All Counties
Customisation	Course Customised	Course Customised	Course Customised
Survey	Pre & Post Course Survey	Pre & Post Course Survey	Pre & Post Course Survey
Account Management		Dedicated Account Manager	Dedicated Account Manager
Free Public Course		1 Free Place	3 Free Places
Public Course Discount		15%	25%



Who We Work With

We train organisations of all shapes and sizes, from small businesses up to global enterprises. But we never forget that every individual matters, and we make sure that every learner gets what they need to reach their potential.





**Set your career on the
right course**

DUBLIN

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📍 Guinness Enterprise
Centre

CORK

☎ 021 2429691
✉ cork@dcmlearning.ie
📍 Atrium Business Centre
Blackpool Business Park

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